# ... and Compassion.

At Islands Hospice, our focus is not on when life ends, but on providing the best quality of life. We provide personalized care to our patients, ensuring comfort and peace of mind to the patient and family.

Our team works together with patient and family to create a specific plan of care. We address the patient's medical, emotional and spiritual needs and create a plan based on their unique circumstances.



While it's true that no one can predict the number of final steps in life's journey, our focus is on ensuring quality of life for whatever days, weeks or months of life remain.

We are not a place; we are a philosophy of care. You do not need to leave your residence or relocate to a new environment. Islands Hospice provides support to individuals and families to keep patients in the comfort and security of their own homes.

For more information or to make a referral, please contact us:



OAHU: 820 MILILANI STREET, SUITE 400

HONOLULU. HI 96813

1001 KAMOKILA BLVD, SUITE 262

KAPOLEI, HI 96707

PHONE (808) 550-2552 FAX (808) 550-2551

MAUI: 149 MA'A STREET, SUITE 100

KAHULUI, HI 96732

PHONE (808) 856-8989 FAX (808) 856-8990

ISLANDSHOSPICE.COM













Islands Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Islands Hospice does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ILOCANO: Ti Islands Hospice ket immannurot kadagiti maipakat a Federal a linteg panggep ti sibil a karbengan ken saan a manggiddiat segun ti puli, kolor, nasyonal a puon, edad, disabilidad, wenno sex. PAKDAAR: Nu saritaem ti Ilocano, ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Awagan ti 1-808-550-2552 (Oahu), 1-808-856-8989 (Maui)

TAGALOG: Sumusunod ang Islands Hospice sa mga naaangkop na Pampederal na batas sa karapatang sibil at hindi nandidiskrimina batay sa lahi, kulay, bansang pinagmulan, edad, kapansanan o kasarian. PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-808-550-2552 (Oahu), 1-808-856-8989 (Maui)





# Care, Comfort...

Islands Hospice brings care, comfort and compassion to people facing life-limiting illnesses and to those grieving the loss of a loved one.

We deliver care to the place of residence. whether it is in the patient's home or care facility. In cases where a greater level of care is necessary, we can provide short-term inpatient care or continuous care. Respite care is also available to provide the caregiver with a temporary break for periods up to five days.



#### All of our hospice patients have access to the following services:

- 24-hour nurse and hospice physician consultations and visits
- Hospice-related medications and
- Hospice-related medical equipment and supplies
- Assistance with personal care needs
- General inpatient care, continuous care and respite level of care options
- Volunteer services
- Bereavement and spiritual counseling



### **WHO IS ELIGIBLE?**

Islands Hospice provides services to individuals who have been given a life-limiting prognosis of less than six months and choose to focus on caring and not curing.



Hospice is a team concept of care that provides symptom management and education about the end-of-life process, while offering support and comfort to the patient and their loved ones. We provide care where the patient lives and can accommodate any setting.

The benefits of hospice care are covered 100% by Medicare and most insurance plans. Islands Hospice will provide services to all hospice eligible patients. regardless of ability to pay.

#### **WE HONOR VETERANS**

The men and women who served in our country's armed forces deserve the highest recognition and support. That's why Islands Hospice has partnered with the **We Honor Veterans** program. We want to honor and care for those who have sacrificed so much.

#### **OUR MISSION**

Islands Hospice provides the highest quality, comprehensive hospice care focused on serving the physical, emotional and spiritual needs of terminally ill patients and their loved ones.

#### **OUR QUALITY**

Islands Hospice is both Medicare CHIP certified and nationally accredited through the Community Health Accreditation Program (CHAP). National accreditation provides objective, thirdparty review to ensure a hospice provider is compliant with current state and federal regulations as well as industry standards of practice. Accreditation is a reassuring seal of quality as you select a hospice for yourself or loved one.

## The Islands Hospice Team: a Culture of Excellence

### **Medical and Nursing Care Team Members**



#### PERSONAL PHYSICIANS

May continue to actively participate in the patient's care including writing orders, consulting with the hospice team and overseeing the plan of care for the duration of treatment.



#### **HOSPICE PHYSICIANS AND NURSE PRACTITIONERS**

**Counseling and Support Services** 

**COMMUNITY LIAISONS** 

SOCIAL WORKERS

and family coping.

or religious leader.

of work.

Offer their expertise in pain and symptom management and oversee the patient's hospice care.

Serve as patient advocates and educators.

Liaisons work closely with healthcare providers

They can meet with the patient or family in a

private home setting, a hospital, or a place

Conduct psychosocial assessments and

provide counseling, education and other

skilled interventions to enhance patient

Offer spiritual care in accordance with the

Offer individual and group grief support and

Services are offered throughout the duration

of hospice care and are followed by thirteen

counseling to patients, families, and caregivers.

Provide companionship and a calming presence

to the patient. They may also offer short periods

of respite to the caregiver to allow them to run

wishes of the patient and family, often

coordinating with the patient's clergy

BEREAVEMENT COORDINATORS

months of bereavement support.

an errand or keep an appointment.

TRAINED VOLUNTEERS

SPIRITUAL CARE PROVIDERS

to ensure a smooth transition to hospice services.



#### **REGISTERED NURSES**

Professional team of compassionate and dedicated nurses manage patient's symptoms, provide education to patients and caregivers and coordinate care with entire hospice team.



#### **CERTIFIED NURSING ASSISTANTS**

Provide compassionate personal treatments such as bathing, nail and skin care, and grooming —even a light massage. Families and caregivers receive best practice education on how to care for their loved ones.



#### **HEALING TOUCH THERAPY**

Healing Touch uses the gift of touch to influence the human energy system. Healing Touch is an energy therapy in which practitioners consciously use their hands in a heart-centered and intentional way to restore balance and harmonies in the energy system.



#### **PET THERAPY**

Animals enhance an individual's physical. emotional and social well-being which may help reduce anxiety, diminish overall physical pain, lessen depression, and reduce loneliness. Stroking an animal has been shown to have a calming effect, which reduces blood pressure and provides comfort.



AromaTouch Technique is a clinical approach to applying essential oils which improves well-being by reducing physical and emotional stressors. Massage therapy is considered one of the most beneficial holistic treatments available.



#### **MUSIC THERAPY**

Music is another holistic health approach we take







#### AROMATOUCH THERAPY

to promote emotional healing, joy and peace—and science supports it. Research has shown that music is healthy for the mind, stimulating brain waves. This therapy lifts the spirts of our patients while offering a natural calming effect as well.

**CALL TODAY** to learn more about hospice care for you or a loved one:

**OAHU:** (808) 550-2552





## FAMILY

Dear Everyone at Islands Hospice, Thank you to all the staff that had helped us get through the months of preparation and separation from mom's life. Mom did live are grateful she is at peace and reunited with her parents. - B.A.

Your beautiful, beautiful team stepped in and moved mountains for me. They were there for my dad when I stepped out to the drug store the day he passed. They treated him and our family with kindness and dignity that I will never, ever forget. And I have cried through each of your kind notes over this past year. Everyone thinks that life has gone on, but I still miss him so much!! Thank you so much, you are all blessings and I wanted to let you know your notes and correspondence have meant so much to me. - N.H.

We would like to thank ALL of the hospice team for ALL of your support during this hard journey we faced. Without all you did we wouldn't have had a peaceful ending as we did. - K.O.